**Nathan Smith**

**D.O.B-** 22nd June 1994

11 Watford Street, Stoke- On- Trent, Staffordshire, ST4 2EW.

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**PERSONAL STATEMENT**

An enthusiastic and hardworking individual, who is quick to learn new skills with motivation to get a job done to the required standards. Reliable and confident with the ability to manage time effectively and can work both alone and as part of a team. Excellent communication and presentational skills able to work in a fast-paced environment and am proficient in Microsoft Office.  I have strong customer service background and always keen to develop new skills.

I am currently studying an MA in Modern Music Practices at Staffordshire University. During my time at the University, I have developed my skills in teamwork and communication. I have also gained a better understanding of digital audio workstations such as Pro Tools and Logic Pro X. In my third year at university, I also took a module which was based on the Pro Tools qualification and a module on acoustic design. Networking has been vital to achieve successful recording projects and externally, I have gained experience in live sound engineering while working with both the Underground and The Rigger Venues.

I am now looking for a new opportunity to utilise and add to my existing skills and abilities.

**EDUCATION AND QUALIFICATIONS**

**Secondary Education**-Wednesfield High School 2005-2010

GCSE

Math’s: C

English Language: C

Biology: D

Chemistry: C

Physics: C

BTEC Level 2 media studies: Pass (equivalent to 2 GCSE’s)

ICT: Pass (equivalent to 4 GCSE’s)

History: C

**College Education**- City of Wolverhampton College (Paget Road Campus)

BTEC level 3 in Music Technology- Distinction, Merit, Merit (Overall mark equivalent to three A levels)

BTEC Level 2 in Music Technology: Merit

**Degree Education**- Staffordshire University (2020- 2023)

BA (Hons) Music Production

Second Class, First Division.

**Current Education-** MA Modern Music Practices (Staffordshire University)

October 2023- September 2024.

**EMPLOYMENT HISTORY**

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| **Cromwell Tools**  October 2018-August 2020  Job title: Specialist customer support  **Duties:**   * Inbound calls * Processing customer orders * Communicating effectively with customers to maintain a solid relationship. * Progressing orders * Sourcing products from external/internal suppliers * Use of systems: Merlin RDS and CISCO   Use of Microsoft office, excel and outlook | **Lloyds Banking Group**  May 2018 - August 2018  Job title: Customer Service Advisor  **Duties:**   * Inbound Calls * Handling customer complaints * Proficient on EDGE & My Desktop * Carrying out banking services * Answering banking queries |
| M**cDonald’s**  June 2012 – May 2018  Job title: crew member  Duties:   * Tills & Cash handling * General customer service * Drive through * Floor section managing * Taking orders * Health & Safety adherence * Stock take. | **Fusion Festival (ONE DAY EVENT)**  September 2016  Job title: Bar Staff/Creative Staff  Duties:   * Mixing drinks * Opening and closing the bar * General customer service * Cash Handling |
| **City show Wolverhampton.**  June 2014  West Park  Wolverhampton  Job title: Voluntary staff   * Artist liaison * Live Sound Engineering * Ticket exchange | **Slam Dunk Festival**  June 2015  Job title: Voluntary staff  Duties:   * Ticket exchange * Cash handling. * General customer service |
| **Creamfields Music Festival**  August 2016  Job title: Bar Staff  Duties:   * Mixing drinks * Opening and closing the bar * General customer service * Cash Handling | **The Underground**  October 2023- Current  Duties:   * Artist Liasson. * Live mixing using the Behringer X32 console. * Stage and PA system setup. * Communication with main engineer. |
| **The Rigger**  October 2022- April 2023  Duties:   * Artist Liasson. * Live mixing using the Yamaha O2R console. * Stage and PA system setup. * Communication with main engineer. | **McDonalds Fenton**  October 2020- Current  Duties:   * Tills & Cash handling * General customer service * Drive through * Floor section managing * Taking orders * Health & Safety adherence * Stock take. * Kitchen staff |



**PERSONAL INTERESTS**

* Gym
* Music
* Guitar
* Socialising with friends
* Going to Gigs
* Performance

**REFERENCES**

available upon request.