**Nathan Smith**

**D.O.B-** 22nd June 1994

11 Watford Street, Stoke- On- Trent, Staffordshire, ST4 2EW.

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**PERSONAL STATEMENT**

An enthusiastic and hardworking individual, who is quick to learn new skills with motivation to get a job done to the required standards. Reliable and confident with the ability to manage time effectively and can work both alone and as part of a team. Excellent communication and presentational skills able to work in a fast-paced environment and am proficient in Microsoft Office.  I have strong customer service background and always keen to develop new skills.

I am currently studying an MA in Modern Music Practices at Staffordshire University. During my time at the University, I have developed my skills in teamwork and communication. I have also gained a better understanding of digital audio workstations such as Pro Tools and Logic Pro X. In my third year at university, I also took a module which was based on the Pro Tools qualification and a module on acoustic design. Networking has been vital to achieve successful recording projects and externally, I have gained experience in live sound engineering while working with both the Underground and The Rigger Venues.

I am now looking for a new opportunity to utilise and add to my existing skills and abilities.

**EDUCATION AND QUALIFICATIONS**

**Secondary Education**-Wednesfield High School 2005-2010

GCSE

Math’s: C

English Language: C

Biology: D

Chemistry: C

Physics: C

BTEC Level 2 media studies: Pass (equivalent to 2 GCSE’s)

ICT: Pass (equivalent to 4 GCSE’s)

History: C

**College Education**- City of Wolverhampton College (Paget Road Campus)

BTEC level 3 in Music Technology- Distinction, Merit, Merit (Overall mark equivalent to three A levels)

BTEC Level 2 in Music Technology: Merit

**Degree Education**- Staffordshire University (2020- 2023)

BA (Hons) Music Production

Second Class, First Division.

**Current Education-** MA Modern Music Practices (Staffordshire University)

October 2023- September 2024.

**EMPLOYMENT HISTORY**

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| **Cromwell Tools**October 2018-August 2020Job title: Specialist customer support**Duties:*** Inbound calls
* Processing customer orders
* Communicating effectively with customers to maintain a solid relationship.
* Progressing orders
* Sourcing products from external/internal suppliers
* Use of systems: Merlin RDS and CISCO

Use of Microsoft office, excel and outlook | **Lloyds Banking Group**May 2018 - August 2018Job title: Customer Service Advisor**Duties:*** Inbound Calls
* Handling customer complaints
* Proficient on EDGE & My Desktop
* Carrying out banking services
* Answering banking queries
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| M**cDonald’s** June 2012 – May 2018Job title: crew member Duties:* Tills & Cash handling
* General customer service
* Drive through
* Floor section managing
* Taking orders
* Health & Safety adherence
* Stock take.
 | **Fusion Festival (ONE DAY EVENT)**September 2016Job title: Bar Staff/Creative StaffDuties:* Mixing drinks
* Opening and closing the bar
* General customer service
* Cash Handling
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| **City show Wolverhampton.**June 2014 West ParkWolverhamptonJob title: Voluntary staff* Artist liaison
* Live Sound Engineering
* Ticket exchange
 | **Slam Dunk Festival**  June 2015 Job title: Voluntary staff Duties:* Ticket exchange
* Cash handling.
* General customer service
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| **Creamfields Music Festival**  August 2016 Job title: Bar Staff Duties:* Mixing drinks
* Opening and closing the bar
* General customer service
* Cash Handling
 | **The Underground** October 2023- CurrentDuties:* Artist Liasson.
* Live mixing using the Behringer X32 console.
* Stage and PA system setup.
* Communication with main engineer.
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| **The Rigger** October 2022- April 2023Duties:* Artist Liasson.
* Live mixing using the Yamaha O2R console.
* Stage and PA system setup.
* Communication with main engineer.
 | **McDonalds Fenton**October 2020- CurrentDuties:* Tills & Cash handling
* General customer service
* Drive through
* Floor section managing
* Taking orders
* Health & Safety adherence
* Stock take.
* Kitchen staff
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**PERSONAL INTERESTS**

* Gym
* Music
* Guitar
* Socialising with friends
* Going to Gigs
* Performance

**REFERENCES**

available upon request.